

- 1 **1.** A method whereby a first processor interacts with a second processor via a network,
2 the method comprising the steps performed in the second processor of:
3 receiving a first message from the first processor;
4 responding thereto by fetching user profile information via the network from a
5 remote database that is remote from the second processor; and
6 interacting further with the first processor as permitted by the fetched user profile
7 information.
- 1 **2.** The method set forth in claim 1 wherein:
2 the user profile information is associated with the first processor and the second
3 processor in the remote database.
- 1 **3.** The method set forth in claim 2 wherein:
2 in the remote database, the first processor is associated with a first identifier and
3 the second processor is associated with a second identifier; and
4 the step of fetching the user profile information includes the step of providing the
5 first and second identifiers to the remote database.
- 1 **4.** The method set forth in claim 2 wherein:
2 the identifier for the first processor includes a password; and
3 the password is included in the initial message.
- 1 **5.** The method set forth in claim 1 wherein the method further comprises the step of:
2 sending an exception notification to the first processor,
3 the first message being received in response to the exception notification.
- 1 **6.** The method set forth in claim 1 wherein the method further comprises the step of:
2 sending a log derived from the interaction between the first and second processors
3 to the remote database.

- 1 **7.** The method set forth in claim 1 wherein:
2 the network by which the first and second processors interact includes a wireless
3 component.
- 1 **8.** The method set forth in claim 7 wherein:
2 the first processor is a handset that has access to the wireless component.
- 1 **9.** A data storage device, the data storage device being characterized in that:
2 the data storage device contains code for a program which, when executed on a
3 processor, implements the method set forth in claim 1.
- 1 **10.** A method whereby a first processor interacts with a second processor via a network,
2 the method comprising the steps performed in the first processor of:
3 sending a first message to the second processor;
4 and
5 interacting further with the second processor as permitted by user profile
6 information which the second processor fetches from a remote database in response to the
7 first message, the remote database being remote to the second processor.
- 1 **11.** The method set forth in claim 10 wherein:
2 the first message includes a password, the
3 password being used in the second processor to fetch the user profile information.
- 1 **12.** The method set forth in claim 10 further comprising the step of:
2 receiving an exception notification from the second processor,
3 the step of sending the first message being performed in response to the exception
4 notification.
- 1 **13.** The method set forth in claim 10 wherein:
2 the fetched user profile information determines a user interface by which a user of
3 the first processor interacts the second processor.

- 1 **14.** The method set forth in claim 10 wherein:
2 the network by which the first and second processors interact includes a wireless
3 component.
- 1 **15.** The method set forth in claim 14 wherein:
2 the first processor is a handset that has access to the wireless component.
- 1 **16.** A data storage device, the data storage device being characterized in that:
2 the data storage device contains code for a program which, when executed on a
3 processor, implements the method set forth in claim 10.
- 1 **17.** A method whereby a first processor interacts with a second processor via a network,
2 the method being performed in a remote database that is remote from the second
3 processor and accessible via the network and comprising the steps of:
4 receiving a request for user profile information associated with the first and
5 second processors from the second processor, the second processor sending the request in
6 response to an initial message from the first processor; and
7 providing the requested user profile information to the second processor, the
8 second processor thereupon interacting with the first processor as permitted by the
9 provided user profile information.
- 1 **18.** The method set forth in claim 17 further comprising the step of:
2 receiving a log derived from the interaction between the first and second
3 processors.
- 1 **19.** A data storage device, the data storage device being characterized in that:
2 the data storage device contains code for a program which, when executed on a
3 processor, implements the method set forth in claim 17.